

WHITBY GROUP PRACTICE

Our Vision

To enhance the quality of life of individuals in the local community through the efficient use of all health care resources available.

Strategy

To provide our patients with high standards of care and attention.

To aim to provide seamless patient care between our primary care and local hospital settings.

To continue to invest in our premises, new equipment and computer technology in order to improve patient services and decrease staff workload.

To continue to encourage a harmonious and mutually supportive partnership with equitable pro rata distribution of work and income.

To continue to improve the working environment of our staff and their training so that they can achieve their personal potential and have a fuller understanding of patient needs and the practice needs.

To encourage training and shared appraisal of partners, staff, GP Registrars and medical students.

To maintain and improve communication within the organisation and to encourage innovative ideas with input from patients and staff.

To continue to treat all patients with both dignity and respect and involve all patients whenever possible in their care and further development of the practice.

Values

To take pride in our organisation.

To treat all patients fairly and without prejudice.

To act with integrity at all times.

To value the contribution of our staff.