**WHITBY GROUP PATIENT PARTICIPATION GROUP**

**The PPG was established to:**

**Improve communication between doctors and patients of the practice and to enable feedback to and from the practice about patients concerns and expectations.**

**To provide an informal system for receiving patients suggestions, constructive criticism and any useful ideas which maybe suggested to the group by its members and by other patients regarding the practice and its organisation.**

**Provide a forum for the discussion of health education and related matters of interest to patients and to assist them to take more responsibility for their own health**

**Act as a community voice to bring local needs to the notice of health and local authorities**

**The success of any proposed changes to the NHS in particular the closer involvement of GP surgeries in the commissioning and purchase of services will mainly rely on Healthcare professionals working alongside patients and the general public to improve the health of the communities they serve. The PPG provides this forum.**

**The PPG is a voluntary group of interested patients and service users and is open to persons of all ages from 16 upwards. It is non-discriminatory.**

**New members to the group would be welcome. If you would be interested in becoming a member of the group which normally meets quarterly then please contact the Practice Manager Alison Williams at either surgery.**